

# RESEA PROGRAM

The Reemployment Services Eligibility Assessment (RESEA) is a Federal program developed by the Department of Unemployment (DUA) and operated out of the One Stop Career Centers throughout the state. It provides claimants entry to a full array of reemployment services available at the Career Centers and has helped to ensure that claimants comply with all Unemployment Insurance (UI) eligibility requirements.

If you have been selected to participate in the program you would have been notified by the DUA office with specific deadlines that you have to attend by. There are a few steps to consider about this program:

- **The RESEA program is a two part program that requires two different appointments. The first part is known as the Career Center Seminar (CCS)**
  - *The first part is a 1.5 hour workshop entitled the Career Center Seminar. Within the North Shore area we only offer this workshop in our Salem Office located at 70 Washington Street.*
  - *The CCS is offered on Mondays & Tuesday (11:30 AM -1:00 PM) or Wednesdays & Thursdays (2:00 PM -3:30 PM)*
  - *Customers can only sign up for our CCS via the telephone automated system or by calling our Salem Office at 978-825-7200. If you want to attend a CCS at the North Shore Career Center you cannot currently register via JobQuest.*
  - *There is limited parking near our Salem Office (garage or metered only).*
  - *All CCS workshops are located in our Conference Room #1 in our hallway. When attending, please report directly to the room which will be available 15 minutes before the workshop begins.*
  - *As with all of our workshops, we have a 5 minute grace period. If a customer arrives for a workshop after 5 minutes we will have to reschedule them.*
  - *The CCS is conducted in a classroom setting with a potential maximum of 25 customers. You do not have to bring any paperwork to this initial meeting.*
  - *After attending the CCS we will automatically schedule you for your individual follow up appointment, known as the RESEA.*
  - *Failure to comply/complete this appointment by your established deadline will result in a one week sanction to your UI account, thus preventing one UI check being sent by DUA.*
  
- **The second part of the RESEA program is the actual RESEA appointment**
  - *We cannot schedule this on the same day as your CCS.*
  - *You can potentially be scheduled for your RESEA in Salem, Lynn or Gloucester. This is solely based on your established deadline and our schedule, not your current address.*
  - *You will have to bring in completed documents for this meeting. We will hand out our packet of required documents at the CCS and go over each page in detail.*
  - *If you have the completed packet ready, this second appointment will last approximately 15 minutes.*
  - *Failure to comply/complete this appointment by your established deadline will result in an indefinite sanction to your UI account, thus preventing any future UI checks being sent by DUA.*